

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:126127-2013:TEXT:EN:HTML>

**RS-Pristina: IT infrastructure and support services
2013/S 076-126127**

Location: Europe (non-EU) — Kosovo

Contract forecast notice

Services

Common procurement vocabulary (CPV):

Main object:

72222300 Information technology services

1. **Publication reference:**
EuropeAid/134338/D/SER/XK.
2. **Procedure:**
Restricted.
3. **Programme:**
Council Joint Action 2008/124/CFSP of 4.2.2008, on the European Union Rule of Law Mission in Kosovo (hereafter 'EULEX Kosovo') as amended by JA 2009/445/CFSP and Council Decision 2010/322/CFSP and Council Decision 2012/291/CFSP.
4. **Financing:**
Contract No CFSP/2012/9/EULEX KOSOVO — Borchardt. This tender procedure will be launched under suspensive clause i.e. provision of the services concerned is subject to availability of the budget funds.
5. **Contracting authority:**
The Head of EULEX Kosovo, Pristina, KOSOVO.
6. **Nature of contract:**
Global price.
7. **Contract description:**
Provide infrastructure and support services for all Microsoft products in use by the organisation which should include consultancy, proactive, reactive, remote and on-site support and quality assurance by Microsoft as well as access to Microsoft product development product groups.
8. **Numbers and titles of lots:**
The contract is divided into lots:
No, 1 lot only.
9. **Budget:**
Maximum budget: 300 000 EUR.
10. **Intended timing of publication of procurement notice:**
May 2013.
11. **Additional information:**
This tender procedure will be launched under suspensive clause i.e. provision of the services concerned is subject to availability of the budget funds.

12. **Legal basis:**

Council Joint Action 2008/124/CFSP of 4.2.2008, on the European Union Rule of Law Mission in Kosovo (hereafter 'EULEX Kosovo') as amended by JA 2009/445/CFSP and Council Decision 2010/322/CFSP and Council Decision 2012/291/CFSP.

13. **Date of dispatch of this notice:**

5.4.2013.

Remarks:

There must be a minimum period of 30 calendar days between the publication of this contract forecast and the publication of the corresponding procurement notice.

No applications or requests for information should be sent at this stage.